



First Service Federal Credit Union Website Privacy Notice

The privacy of our members and other visitors to our website is of the highest priority to First Service Federal Credit Union (First Service). First Service has adopted the following privacy policy for our members. Information provided by you at our website is not shared or sold to any third party.

Informational Areas: First Service collects information on domain names, dates and times of visits to our website. This information is used to measure the number of visitors to our website. It also permits us to improve the site based on the pages visited.

First CU Online: First Service has taken precautions to verify that only authorized persons log into First CU Online. We compared the access code and password submitted to the information we have stored at the credit union prior to permitting access to account information. If a password is entered incorrectly 3 times access to First CU Online is locked until you contact us to unlock your account. Never give your access id or password to anyone. Your cooperation in this area protects your privacy.

E-mail: Personal information contained in email sent by members and non-members may be used by credit union staff to respond to questions, suggestions or to improve upon the services we offer. Please remember that e-mail is not secure against interception by parties other than your recipient. If there is sensitive or personal information you wish to send us, you should send it via U.S. mail.

If you have any questions regarding our website or this privacy policy, please send an e-mail to support@firstcu.com